998 Levi Jackson Mill Road London, KY 40744 (606) 330-2130

CHANGES IN CAMPGROUND POLICY

- April 1st October 31st: During this time frame there will be a 14 day maximum stay
 for all sites. Longer stays may be available but customer must give a written reason for
 the extended stay and submit to the Tourism Commission to be approved.
- November 1st March 31st: All sites will transition to buy a night get a night free and campers can stay for as long as the site is available (without a maximum 14 day stay).
- Refund / Change of Date Policy: Campers must cancel or change reservations 3 days
 prior to the check in date. All cancellations / change of dates within 3 days of the
 reservation payment will be forfeited.
 - All reservations throughout 2022 prior to April 25th, 2022 will be honored.
- All first come first serve sites will transition to reservable sites after the current stay has ended.

CAMPGROUND INFORMATION

- All of our 138 campsites have water and electric hookups, a picnic table, and a fire ring. Including tent sites.
- D-section sites have sewage hookup as well (excluding D-15, D-19, and D-20)
- 3 Bathhouses available with updated shower facilities. Each bathhouse has a coin laundry room.
- Maximum of 4 adults per site. Maximum of 2 vehicles per site.
- Check-in time: 2:00pm
- Check-out time: 1:00pm
 - If you plan on staying longer, you must extend your stay and pay for the additional dates <u>no later than 1:00pm</u> on your current check-out day. <u>Especially if you're on a walk-up site</u>, please realize these sites are in high demand during our busy season and we need to stay updated as much as we can.
- Please drop your yellow RESERVED tag in the Check Out mailbox as you leave.

RULES

- Absolutely NO parties or reunions that bring in extra outside traffic into the campground are permitted at any time.
- Pets must be kept on a leash or restrained at all times. Pets cannot be tied to trees or shrubs. You are expected to clean up after your pets. Excessive barking or noise from pets is not tolerated. If complaints are received about your pets you will be asked to leave the campground (all payments forfeited).
- Keep your neighbors in mind. Quiet time is 11pm during weekdays and weekends. Please keep an eye on your children. Do not ride a bicycle or drive a golf cart through another person's campsite. Be neighborly and respectful of others. Complaints will result in being asked to leave the campground (all payments forfeited).

- Golf carts are only to be driven by people 16 years or older and have a valid driver's license, per city ordinance. Failure to comply could result in being asked to park your golf cart for the remainder of your stay or you could be asked to leave the campground (all payments forfeited).
- Please remember not to leave any trash on your campsite or in the fire rings when checking out. There is a
 dumpster available at every bathhouse for garbage disposal. No sewage or gray water from tents, campers, or
 recreational vehicles shall be disposed of on campground premises except at the sewage disposal station
 located at Bathhouse #2.
- NO SMOKING INSIDE BUILDINGS OR WITHIN 25 FEET OF ANY PLAYGROUNDS OR BUILDING ENTRANCES

MAKING RESERVATIONS

All campsites can be reserved up to a year in advance. You can make reservations online at **bookyoursite.com**. There is a 2-night minimum stay for weekends, 3-night minimum stay for holidays. A \$3.50 fee is charged per reservation.

CANCELLATIONS AND NO SHOWS

Call the park at (606) 330-2130 Extension #2 to cancel or make changes to your reservation. Changes and cancellations must be made at least 3 days prior to your check in date. Once your check in date has arrived, all payments are forfeited.

<u>Cancellation Policy</u>: \$3.50 is always non refundable, \$10.00 cancellation fee deducted. Remaining amount refunded – if reservation was made online a refund check will be mailed back to you within a couple weeks, if reservation was made through us at the park and was paid with a card, we can refund that card if it's within a year timeframe. If you made it through the park and paid with cash or check, a refund check will also have to be mailed back to you.

No Show Policy: Reservations that are 24 hours overdue for check in will be marked as a NO SHOW if no other communication has been received from the guest. If you suspect you will arrive late, please call to inform staff. **Once a** reservation is marked NO SHOW it can no longer be transferred, changed, or refunded.

Checking Out Early: Once a reservation is checked in, we cannot offer refunds or transfer your unused dates.

GOLF CARTS

Campers are welcome to bring their own golf carts. <u>Drivers must be 16 years or older and have a valid driver's license.</u> Mules, gators, razors, ATVs, gas or electric dirt bikes, or other utility vehicles are prohibited. No golf carts on trails or main roads.

IMPORTANT PHONE NUMBERS

For all emergencies dial 911

Nearest Hospital: St. Joseph – London (606) 330-6000 Laurel County Dispatch Center – (606) 878-7000

Laurel County Sheriff – <u>(606) 864-6600</u> **Dept. for Social Services** – <u>(606) 878-0610</u>

WI-FI

Levi Jackson offers free wi-fi for our camping guests. On your device, select the **Park Guest Wireless** network no password is required. Wi-Fi speeds may differ depending on how full the campground is and where your site is located.

Enjoy your stay! Thanks for choosing Levi Jackson Wilderness Road Park!